

Beware of Fraudulent WhatsApp Messages and Announcements Purportedly from EAS

Hong Kong, 15th August, 2024 – East Asia Securities Company Limited (“EAS”) would like to alert its customers to fraudulent WhatsApp messages and announcements purportedly sent by EAS staff. The messages and announcements offer redress of a previous transaction and ask the customer to provide the related record.

EAS would like to remind its customers that it has no connection with the fraudulent messages and announcements, and have not authorised or appointed anyone to conduct such activities.

Customers should be vigilant at all times when receiving communications claiming to be from EAS, including but not limited to emails, SMS, and social media messages. Below are some tips to help you avoid being scammed:

- We will **never** send you an email, SMS, or social media message asking for any sensitive information such as your account number or the password you use to access various trading channels.
- We will **never** send you any stock recommendation, put customers into any social media chat group, or invite account opening through email, SMS, or social media message.
- We will **never** ask you to follow any hyperlinks to make a securities transaction.
- Make sure you are using EAS’s official mobile phone app (i.e. BEA Securities Services App downloaded from App Store or Google Play™) or EAS’s official website to carry out securities trading.

If you receive any suspicious communications, please call our Customer Service Hotline on (852) 2308 8200 and follow the instructions to contact us for verification.